

SIVO CLOUD  
Enterprise Pricing Sheet  
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#### 1) Fulfillment & Packing App

- Standard SaaS Plan: USD 50 per month
- Included users: up to 15
- Included modules: picking, packing, billing/invoicing, shipping labels, dashboard

#### Product positioning:

- Internal operations app used by production, warehouse, and billing teams.
- Commercialized to the market while SIVO CLOUD keeps offering corporate services.

#### 2) Implementation Package

- One-time setup fee: USD 250
- Includes: process discovery, workflow setup, billing flow setup, admin training, go-live checklist

#### 3) Enterprise and Custom Pricing

Pricing is proposal-based and depends on:

- Number of warehouses and locations
- Total monthly order volume
- Integration complexity (ERP, WMS, marketplaces, 3PL, carriers)
- SLA and support requirements
- Security and compliance requirements

#### Typical enterprise starting range:

- Platform fee: from USD 50 per month (base plan)
- Enterprise setup and custom scope: proposal-based

#### 4) Optional Add-ons

- Dedicated success manager
- Priority support SLA
- Custom reporting and BI exports
- Regional rollout and multi-country configuration

#### 5) Commercial Notes

- All final prices are confirmed in a signed proposal or service agreement.
- Taxes and third-party costs are not included unless explicitly stated.
- Refund eligibility follows the public Refund Policy.